

Providing Peace of Mind by keeping your IT Secure and Stable







# IT Support

## Leave it to us – We'll have your team up and running and secure in no time!

Our industry trained and certified, highly skilled team can provide a wide range of support services. We communicate with a non-technical approach to ensure the resolution meets all of your needs.

- ✓ Computer / Laptop rebuilds
- ✓ New Computer Setups / Migrations
- ✓ Viruses and Malware infections
- ✓ New Computer Setups / Migrations
- ✓ Windows Operating System issues

- ✓ Viruses and Malware infections
- ✓ Office 365 application issues
- ✓ Microsoft Teams issues
- ✓ Migrations from Hard Drives to SSDs
- Server faults











"Used Protec IT for many years supporting our private Mental Health Hospital with hardware infrastructure and desktop support. Latterly, using them to support with IT project management for hardware and software development projects.

Always found Leigh and his team to be extremely responsive, helpful and competent. This was particularly appreciated by users who were less comfortable with IT and on hardware infrastructure and projects. Happy to recommend this company." Cardinal Clinic

"Skyworld Aviation has used the services of Protec IT Solutions Ltd for over 15 years, and we couldn't be more happy with the service Leigh and his team provides. They are always quick to respond to all of our 'IT' issues and tend to have queries & problems sorted in a slick and timely manner. Would highly recommended."

**Skyworld Aviation** 

# IT Maintenance

## Built to suit your requirements

Our agreements combine live network monitoring, proactive maintenance services and reactive day-to-day support services, all of which are focused on helping you run your business in the most efficient and secure way possible. With our maintenance agreements you get the assurance of our attention to detail across your entire IT provision and complete peace of mind as we take responsibility for all your IT needs.

## Minimise user disruption from IT issues

Maximise uptime and increase productivity

- Cyber security management
- ✓ Data protection management (Backups)
- ✓ 24/7 live network monitoring
- ✓ Routine site visits and check-in meetings
- ✓ Routine server and network health checks
- ✓ Virus Protection management
- ✓ Security Patch management
- ✓ Firewall support and updates







# Cyber Security

### Keeping you secure against daily threats

Protec provides peace of mind by managing all of your Cyber Security needs, safeguarding your business against ever evolving threats.

#### End Point Protection:

Providing a critical layer of security for devices connected to your network, such as laptops, smartphones, and desktops. End Point Protection helps prevent cyber threats like malware, ransomware, and phishing attacks by monitoring and controlling device activity. With features like real-time threat detection, data encryption, and remote device management, endpoint protection reduces the risk of data breaches and ensures business continuity.

#### **✓** User Cyber Security Awareness Training:

Protec has partnered with KnowBe4, the worlds largest Security Awareness providers. We believe in empowering your team to be the first line of defence. Our customized training programs ensure that your employees are well-informed about the latest cyber threats and best practices for security.

#### **✓** Data Encryption and Privacy:

We implement robust encryption protocols to ensure the confidentiality and integrity of your sensitive data, meeting the highest standards for privacy compliance.





# Project Management

# Strategic investments into new technology, we add value at every step with our project management skills and experience

Helping our clients scope and deliver IT projects into their business adds real world measurable benefits. Correctly scoping the project requirements at the start of the project is critical to ensure the solutions delivered align with the business needs and objectives. We work closely with our clients throughout the projects to ensure milestones are tracked and projects are kept to the agreed timelines and budget.







# Case Studies



#### **Aviation Marketing**

Location:

Berkshire

#### **Challenges:**

- Company-wide Roll out of Windows 11Secure Remote working
- Meeting Room AV Setup/Teams Screen

**Read More** 



## **Property Asset Management**

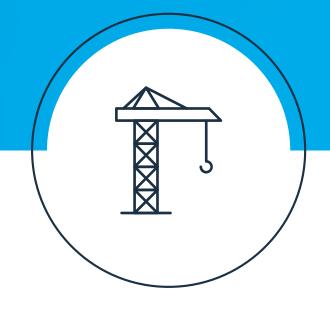
#### Location:

Sunningdale and London

#### **Challenges:**

 Creation of new business entity from parent company

**Read More** 



# **Large Scale Timber Architecture Projects**

#### Location:

Hurst, Berkshire

#### **Challenges:**

On-premise legacy Windows Active
 Directory Server

**Read More** 



#### **Private Healthcare**

#### Location:

Windsor, Berkshire

#### **Challenges:**

- On-prem Windows Server DR/BCP
  Protection
  - Data Backups

**Read More** 



#### Montessori Nursery Chain

#### Location:

Multiple sites in Berkshire

#### **Challenges:**

- Legacy Exchange Migration to Office 365
  - Domain Host Migration

**Read More** 



#### **Industrial Construction**

#### Location:

Bracknell, Reading, Camberley

#### **Challenges:**

- On-premise legacy Windows Active
  Directory Server
- On-premise legacy Exchange Server

**Read More** 

Helping businesses across Bracknell, Ascot, Wokingham, Windsor, Maidenhead and the surrounding areas.

Get in touch: 01344 876 123 | hello@ProtecIT.co.uk